PUBLIC

Contents

[I. General information 1](#_Toc164450121)

[II. Tender requirements 2](#_Toc164450122)

[1. Qualifications of proposed staff 2](#_Toc164450123)

[1.1 Expert 1: 2](#_Toc164450124)

[1.1.1 Gerneral qualifications 2](#_Toc164450125)

[1.1.2 Experience in the region/knowledge of the country 3](#_Toc164450126)

[1.1.3 Language skills: 3](#_Toc164450127)

[1.2 Expert 2: 3](#_Toc164450128)

[1.2.1 General qualifications 3](#_Toc164450129)

[1.2.2 Experience in the region/knowledge of the country 3](#_Toc164450130)

[1.2.3 Language skills: 3](#_Toc164450131)

[2. Quantitative requirements 3](#_Toc164450132)

[3. Conceptual 5](#_Toc164450133)

[III. Requirements on the format of the tender 5](#_Toc164450134)

[IV. Option 6](#_Toc164450135)

[1. Nature and scope 6](#_Toc164450136)

[2. Requirements: 6](#_Toc164450137)

[3. Quantitative requirements for the optional services 6](#_Toc164450138)

[4. Requirements on the format of the tender for the option 8](#_Toc164450139)

[V. Outsourced processing of personal data 8](#_Toc164450140)

1. General information
2. Brief information about the project

The German Federal Ministry for Economic Cooperation and Development initiated the regional project "Improving Maternal and Child Health in Central Asia", which was launched in January 2024 for 2 years (January 2024 - December 2025) to improve the quality of women-friendly health services at the primary health care (PHC) level for pregnant women and their newborns in three Central Asian countries: Kyrgyzstan, Tajikistan and Uzbekistan. The project will enhance the professional competencies and leadership skills of female managers so that they can better provide women-friendly obstetric care. It is also envisaged that female health workers in primary care facilities in the three countries will enhance their professional competencies in working with the target group through regional competence-building measures and will thus be better able to provide women-friendly obstetric services in their communities. Another assumption is that by strengthening professional exchange between countries within a transnational and practice-oriented community, joint learning based on everyday practice will be expanded, thereby improving the quality of perinatal service delivery in Central Asia.

As part of the development of digital technologies, the project will support the adaptation and use of the Safe Delivery mobile application. This outcome also aims to improve the skills of female health workers in the provision of perinatal health services at the primary care level in the three countries. As a result, it is envisaged that the Safe Delivery mobile application will further enhance the competence of midwives and nurses in the perinatal sector, as well as provide the necessary information and handouts for the provision of high-quality and woman-centered obstetric care to those health workers who were unable to participate in regional or other advanced training courses. Thus, the mobile application will serve as an important tool for self-training and to support female specialists in their daily work in the three countries. In Kyrgyzstan, the project will be implemented in close cooperation with the Ministry of Health of the Kyrgyz Republic, the Kyrgyz Institute of Postgraduate Medical Education and pilot healthcare organizations in Osh and Chui district.

1. **Goal/Objective**

The contractor will be responsible for the provision of the following services:

1. Technical support for audio and video recording for the Safe Childbirth mobile application for three countries (Kyrgyzstan, Tajikistan and Uzbekistan)

2. Technical support in jointly facilitating regional ToT and cascade training of midwives, nurses and family doctors at the primary health care level on the use of the Safe Childbirth mobile application and further implementation in Kyrgyzstan

3. Technical support to the Ministry of Health, the Kyrgyz Institute of Postgraduate Medical Education and pilot health organizations in the implementation of project activities to improve the quality of women-focused obstetric services at the primary health care level.

4. Advisory support in the development of tools and strategies for capacity development of primary health care staff and improving the quality of maternity, maternal and newborn health services.

The project technical advisor will control the implementation of technical support from consultant.

1. **GIZ hires a contractor for the estimated duration of the contract,**

from XXX February, 2025, to November 20, 2025

The contract start date will be updated at the time of the contract conclusion.

**The contractor shall provide the following work/service**

***Result 1.*** *Technical support for* *Audio recording for Safe Delivery app:*

1. Technical support for audio and video records of 7 modules SDA (ANC, PNC, MC, PPH, AMTS, MRP, IP+covid19), Russian and Kyrgyz version
2. Advisory support in audio and video records 14 SDA modules (manuscripts and content) in Tajikistan
3. Advisory support in audio and video records 14 SDA modules (manuscripts and content) in Uzbekistan
4. Technical suport for testing new app versions before release

***Result 2. T****echnical support in co-facilitation of the regional train-the-trainer (ToT) training and cascade training for midwives, nurses and family doctors at the PHC level on SDA*

1. Technical support for Launch SDA in regional level (UZB) and country level (KGZ)
2. Co-facilitate Regional ToT training at the regional level with MF (UZB)
3. Technical support and facilitate cascade training for 100 participants in pilot HCO (Chui and Osh)

***Result 3.*** *Technical support in improving the quality of women-centered obstetric services at the PHC level for pregnant women, mothers and their newborns.*

1. Expert support for international experts in development of training program on women-centered obstetric care
2. Co-facilitation of the regional train-the-trainer (ToT) training for midwives, nurses and family doctors at the PHC (UZB).
3. Technical support and facilitate cascade trainings for 40 participants in pilot (Chui and Osh HCOs)
4. Provide feedback/lessons learned from cascade training from pilot for project
5. Advisory support in the regional Community of Practice (CoP) and co-implementation

***Result 4.*** *Advisory support for development of tools and strategies for capacity development of PHC staff and improving the quality of maternal, infant and child health services.*

1. Advisory support in design, conduct and Analiz of Patient survey on the use of female health professionals' skills in women-centred obstetric care and SDA users (English Russian)
2. Expert support in development of final report Patient survey with recommendation
3. Expert support in providing success story about SDA and WCOC

***Result 5.*** *Reporting and knowledge management.*

• In agreement with the GIZ project team, submit a schedule/work plan for his/her support with a detailed description of tasks and deliverables one week after signing the contract.

• Prepare documents/deliverables specified in the above-mentioned specific tasks in English, Russian and Kyrgyz

• After field missions and international visits, submit a mission report of up to 2 pages plus annexes as needed.

• Provide data for GIZ's statutory reporting on measures.

• Final presentation to GIZ and other stakeholders on results

• Final report at the end of implementation with all findings, impacts and recommendations**.**

|  |  |  |
| --- | --- | --- |
| **Milestones/partial works** | **Date/location/responsibility** | **Criteria for acceptance** |
| ***Result 1.***  Technical support for sound and video recording of 7 modules in Kyrgyz and Russian languages has been completed  Technical support for sound and video recording of 14 modules in Russian languages for TJK has been completed  Technical support for sound and video recording of 14 modules in Russian languages for UZB has been completed | February-August  Bishkek | The audio and video records of 7 modules of the Safe Delivery mobile application (Antenatal Care, Postpartum Care, Contraception Module, Postpartum Hemorrhage, Active Management of the Third Stage of Labor, Manual Removal of the Placenta, Infection Prevention) is available  New apps are tested for KGZ, UZB and TJK |
| ***Result 2.***  Technical support for Launch SDA in regional level (UZB) and country level (KGZ) has been completed.  Regional ToT training at the regional level with MF and cascade training for 100 participants in pilot HCO conducted | August-October  Bishkek  Tashkent | The order on Launch, ToT and cascade trainings is prepared and approved by the MoH  ToT and cascade trainings are conducted  Report of of the ToT and cascade trainings is available and presented to the GIZ team and partners |
| ***Result 3.***  The training program on women-centered obstetric care is available in KGZ  Regional train-the-trainer (ToT) training and cascade trainings for 40 participants in pilot (Chui and Osh HCOs) are conducted  Provide feedback/lessons learned from cascade training from pilot for project  Advisory support in the regional Community of Practice (CoP) and co-implementation are conducted | February-May  Tashkent  Bishkek  Osh  Chui | The order on ToT and cascade trainings on women-centered obstetric care  is prepared and approved by the MoH  Cascade trainings on women-centered obstetric care in pilot HCO are conducted  Report of KGZ is available and presented to the GIZ team  Community of Practice is implemented in CA |
| ***Result 4.***  The Patient survey on the use of female health professionals' skills in women-centered obstetric care and SDA users are conducted  Expert support in providing success story about SDA and WCOC | October-November  Bishkek  Osh  Chui | Final report Patient survey with recommendation  Success story about SDA and WCOC is prepared |
| Result 4.  In agreement with the GIZ project team, submit a schedule/work plan for his/her support with a detailed description of tasks and deliverables one week after signing the contract.  Prepare documents/products specified in the above-mentioned specific tasks in English, Russian and Kyrgyz  Following field missions and international visits, submit a mission report of up to 2 pages plus annexes as needed. | February-November  Bishkek  Osh  Chui | After field missions and international visits, submit a mission report of up to 2 pages plus annexes as needed.  Final presentation to GIZ and other stakeholders on the results  Final report at the end of implementation, all findings, impacts and recommendations are provided to the project. |

1. Tender requirements

## Qualifications of proposed staff/expert

**General Qualifications**

**(1.1.1) Education:** Higher medical education in the specialty pediatrician

**Professional experience:**

* 10 years of professional experience in perinatal medicine in Kyrgyzstan (1/10 points)
* Experience in adaptation and implementation of mobile applications in Mother and Child Healthcare (2/10)
* Professional experience in the field of design, conducting trainings on the provision of obstetric care focused on women, in neonatology (2/10)
* Experience in Quality Management in healthcare organizations: mentoring, supportive supervision, development, implementation and monitoring of quality management plans. (1/10)
* Experience in developing clinical protocols / guidelines / algorithms for the national and organizational levels. (1/10)
* Development of curricula and training programs in perinatal care (1/10)
* Previous experience in developing, conducting, analysing patient surveys, and implementing mobile applications (1/10)
* Previous experience in writing success stories and medical articles (1/10)

## (1.1.2) Experience in the region/knowledge of the country

* Regional experience in PHC (5/10) and
* Experience in MCH sector (5/10)

## (1.1.3) Language skills:

## • Fluent in Russian (proofreading of medical documents) C2 (2/10)

## • Fluent in Kyrgyz (oral and written) C2 (5/10)

## • English (B2) (3/10)

## Quantitative requirements

Per-diem and overnight accommodation allowances are reimbursed as a lump sum up to the maximum amounts permissible under tax law as set out in the country and according to GIZ rates:

Per-diem allowance (Tashkent) – reduced rate per day: 2.090,00 KGS

Per-diem allowance (Tashkent) – full rate per day: 3.090,00 KGS

Overnight allowance (Tashkent) – rate per night up to: 9.000,00 KGS

Per-diem allowance (Osh) – reduced rate per day: 1.000,00 KGS

Per-diem allowance (Osh) – full rate per day: 1.500,00 KGS

Overnight allowance (Osh) – rate per night up to: 5.000,00 KGS

All travel activities must be agreed in advance with the staff member responsible for the project.

|  |  |  |  |
| --- | --- | --- | --- |
| **Fee days** | **Number of experts** | **Number of days per expert** | **Comments** |
| * Preparation/debriefing | 1 | 10 |  |
| * Implementation | 1 | 140 |  |
| **Travel expenses** | **Number of experts** | **Number of days/nights per experts** | **Comments** |
| Per-diem allowance out of country of assignment (UZB/Tashkent) (full rate) | 1 | 10 |  |
| Per-diem allowance out of country of assignment (UZB/Tashkent) (reduced rate) | 1 | 4 | First and last days of the travel calculated by reduced rate |
| Overnight allowance out of country of assignment (UZB) | 1 | 14 |  |
| Per-diem allowance in the country of assignment (Osh) (full rate) | 1 | 12 |  |
| Per-diem allowance in the country of assignment (Osh) (reduced rate) | 1 | 20 | First and last days of the travel calculated by reduced rate |
| Overnight allowance in the country of assignment (Osh) | 1 | 20 |  |
| * Travel costs (train, private vehicle, taxi) * Taxi Bishkek-Chui-Bishkek | 1 | 12  8 | * Airport transfers to/from the airport (Osh, Bishkek-Tashkent) * 4 round trips to Chui FMC |
| **Flights** | **Number of experts** | **Number of flights per experts** | **Comments** |
| * International flights | 1 | 2 | Air tickets Bishkek-Tashkent-Bishkek, including transfer to and from the airport (Bishkek) |
| * Domestic flights | 1 | 4 | Air tickets Bishkek-Osh-Bishkek |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

**Calculate your financial bid exactly in line with the quantitative requirements of the specification of inputs above.** There is no contractual right to use up the full days/travel or workshops or budgets. The number of days/travel/workshops and the budgets will be contractually agreed as **maximum amounts**.

Requirements on the format of the tender

The CV submitted for expert can have a maximum of four pages. The concept (if required) should not exceed five pages. If one of the maximum page lengths is exceeded, the content appearing after the cut-off point will not be included in the assessment.